

# NEWSLETTER

## Keeping you Informed

### When the Surgery is Closed

If you become unwell when the surgery is closed please ring 111 and they will be able to advise you. This service is manned 24 hours per day, 7 days a week.

### Carers

Do you look after someone who couldn't manage without your help? Please let us know so we can support you and put you in touch with Carers Support Wiltshire, who are a local charity.

### Shingles

We offer Shingles vaccinations to the eligible cohort of patients between 70 or 78. Please contact the surgery to check if you are eligible.

### NHS Health Checks

If you are aged between 40 and 74 and your age ends with a 0 or 5 you are eligible for a NHS Health check. If you would like this check, please call the surgery and book with a practice nurse. Ali or Elly will be very pleased to see you.

**Dr James Downie** - Dr James and his wife have just become the proud parents of a second son, Alfred.

**Coronavirus vaccine** - We are running clinics within the local Primary Care Network. Patients have been receiving their vaccines either at Ramsbury surgery or the Marlborough Leisure Centre. We are currently concentrating on second doses and will be calling the next cohort of patients when the vaccine becomes available.

PLEASE DO NOT CALL US.

**Online Access** - Thank you to all the patients that have registered for online access during this pandemic. It has enabled them to order their medication online. This does free up the telephone lines for emergency calls and any calls that the staff need to make for the booking of Covid-19 vaccine appointments. Please also remember that telephone appointments with GPs can also be booked using this service.

**Friends and Family Survey** - We regularly review how we are providing our service to you. If you would like to comment on how we are doing, please complete a friends and family survey. This can be found on our website or ask the receptionist when you come and collect your medication. Please check out our Facebook page. We really do value your comments.

**Link** - Pewsey & District Link can help take you to hospital appointments, doctors appointments or collect your prescriptions for you. They cover the local area and can be contacted on 01672 564930. The service is run by a group of volunteers and they are always looking for more volunteers to help with the driving and other tasks that are involved in offering this service to the local community.



### **Pneumococcal Vaccine**

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We would like to vaccinate patients over the age of 65 who are eligible for the pneumococcal vaccine. Please contact us to see if you are eligible and the necessary appointment can be booked in with either Ali or Elly.

### **MenACWY**

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If you are aged between 18 and 25 you could be eligible for a MenACWY vaccine. Please call the surgery to book your appointment with one of our nurses.

### **NHS Health Checks**

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If you are aged between 40 and 74 and your age ends with a 0 or 5 you are eligible for a NHS Health check. If you would like this check, please call the surgery and book with a practice nurse. Ali or Elly will be very pleased to see you.

The Collingbourne Link is also available to those patients living in the Collingbournes and surrounding areas. They can be contacted on 01264 850807. Please be aware that it is always an answerphone and your call will be answered and responded to as soon as someone is available.

**Carers -** Rea, our Carers Lead has recently left the surgery for pastures new, she will be greatly missed by the staff and all the carers. Please been advised that our new Carers Lead is Kate Walker. Should you have any queries or need advice then please ask Kate and she will be more than happy to help.

